



## Code of Conduct

The YMCA is committed to providing a safe and welcoming environment for all members and guests. To promote safety and comfort for all, we ask all individuals to act appropriately at all times when they are in our facility and participating in our programs. All SLO County YMCA and SLO Swim Center rules, policies, and procedures must be followed at all times. The YMCA reserves the right to make changes to membership policies and Code of Conduct at any time. If you have questions or need assistance please contact at the Welcome Center.

The COVID-19 pandemic has created challenges for our entire community. Please be respectful and courteous to others as we navigate this new environment.

- Members should stay at home if they are feeling sick. Symptoms of COVID-19 include fever, cough, trouble breathing, aches, chills, sore throat and new loss of taste or smell.
- Members may be asked to complete a health screening upon arrival to gain access to the facility. The YMCA will follow health screening protocols and mandates outlined by the CDC and local health authorities.
- The use of masks by members will be determined by the County of SLO Public Health Department. If masks are determined to be required, signage will be posted for entry.
- Members will be asked to wash or sanitize their hands at facility entry and exit.
- Members should maintain a safe social distance from others, and not engage in any unnecessary physical contact. Members should avoid congregating in groups.
- Members must abide by posted signage including area capacities and closures.
- Members must abide by facility hours and any modifications to program offerings. Reservations may be needed in some cases.
- For your protection, cleaning supplies are available for you to sanitize equipment before and after your use. If something needs attention, please alert a staff member.
- The YMCA is not currently able to provide some personal use workout equipment, like towels and yoga mats, please be prepared to provide your own.
- To access the facility, present your membership tag at the check-in desk every time you use the facility. Members and guests must sign in at Membership Services with a Photo ID.
- Use of cellular phones in locker rooms, or where signage indicates, is not permitted. If you would like to answer a phone call, please do so in the lobby. Please use headphones when listening to audio on your device.
- Children 12 years and under must be accompanied by an adult member 21 years or older at all times, unless approved by a Y staff member. Children 7 years and older must use a gender appropriate locker room. Children under the ages of 7 must be accompanied by a guardian when in the locker room and restroom areas.
- Closed toed shoes with non-marking soles for all hardwood floors and fitness areas.
- Appropriate workout gear and clothing is required in all program areas.
- All personal items must be secured in a locker and not in hallways or other facility locations. Members must bring their own lock and remove it from the locker when leaving. Locks left on day use lockers will be removed. The Y is not responsible for lost or stolen items.
- The YMCA is not responsible for any personal items. Items turned into the Lost and Found will be kept for 10 days before donation.
- Any YMCA property checked out for personal use must be returned in the same condition as borrowed. Appropriate fees will be assessed for broken, lost or stolen items.
- All YMCA equipment must be used in accordance with its intended use. Training and Orientations are provided by signing up at the YMCA Welcome Center.
- Individuals who are in between the ages of 13-17 must meet with a personal trainer for a 30 minute machine orientation appointment before gaining access to the facility.
- Personal training may only be conducted by Y staff members.
- Members are not permitted to be in staff designated areas.
- Members will wipe down equipment after use, re-rack weights, limit 30 minutes on cardio equipment when others are waiting, and respect other people's privacy.

- The Y reserves the right to conduct criminal background checks on current and prospective members and guests. Those convicted of criminal activity, including but not limited to sexual abuse or violent crimes and/or registered sex offenders, may be denied access to the facility.
- When asked by YMCA staff, members and guests are required to identify themselves by name or membership card.
- The YMCA encourages members and guests to report any violation of the Code of Conduct to a YMCA staff person.
- All staff and members are to be treated with respect.

In addition to the above, the following are specific behaviors that are not allowed in order to create a safe environment:

- Inappropriate attire.
- Angry or vulgar language, including swearing, name-calling or shouting.
- Physical contact with another person in any angry, uncomfortable or threatening way.
- Any demonstration of sexual activity or sexual contact with another person.
- Harassment or intimidation by words, gestures, body language or other menacing behavior.
- Photography, video or audio recording without prior approval of YMCA staff.
- Representing the YMCA organization without prior permission from the YMCA.
- Theft or behavior that results in the destruction of property.
- Carrying or concealing any weapons, devices or objects that may be used as weapons.
- Using or possessing alcohol or illegal substances on YMCA property, in YMCA vehicles, or at YMCA sponsored programs.
- The use of any tobacco products on YMCA property. The YMCA and its property is a smoke-free environment.
- Using the facility as a location for sleeping, napping, etc. is not permitted.

The interpretation and enforcement of the Code of Conduct and YMCA policies and procedures is the sole discretion of the Membership Director, Chief Operations Officer or the Chief Executive Officer. Any violation of the Code of Conduct and YMCA policies and procedures may result in suspension and/or termination of YMCA membership privileges.